



COMPASSION.

COLLABORATION.

COMMUNITY.



A MESSAGE FROM OUR LEADERSHIP

COMMUNITY.

COLLABORATION.

COMPASSION.

Financial Highlights 2008 and 2009

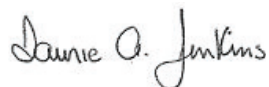
In 2008, Tacoma Community House faced many challenges and opportunities. Adults and youth, immigrants and American-born come to TCH for skills and tools to improve their lives. The economy has challenged those we serve and our programs as well. Demand went up for many of our services, especially education, at a time when funding declined. We served more people overall, especially in Education and Multilingual Services. Our Language Bank grew by 23% in 2008. We also had the challenge and opportunity of selecting a new Executive Director in 2009. The Board was very thoughtful and thorough in its search process and selected Liz Dunbar in time for a smooth transition from Don Rennegarbe's leadership.

In 2009, we faced many of the same challenges with the economic downturn and employment situation. Demand for classes and employment assistance continued to increase, while job openings were still limited. We also had opportunities thanks to the stimulus funds. We partnered with others to expand services to those most affected by the downturn: families at risk of homelessness, unemployed adults and youth, and families with young children. Our partnership in REACH, the youth opportunity center, led to over 400 summer internships for youth in Pierce County.

More than statistics, the people we serve really tell the story. Please read their stories in this report-their successes will impress and inspire you.

In 2010, we have a new strategic plan to prepare us for the challenges and opportunities facing us. We have been and will continue to celebrate 100 years of service to the community throughout 2010. We invite you to join us in celebrating our history of "creating opportunities since 1910".

Thank you so much for all your support in the past, present and future.



Laurie Jenkins
President
Board of Directors 2008-2009

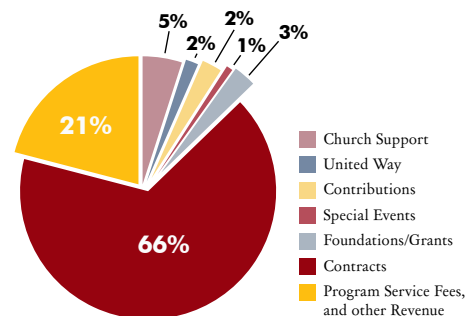


Liz Begert Dunbar
Executive Director

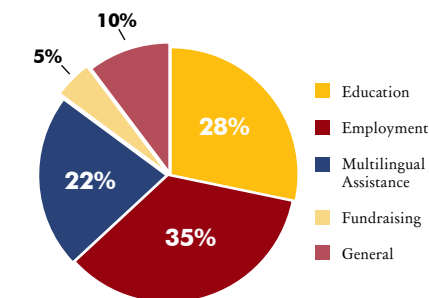
	2008	2009
Beginning Net Assets	\$2,528,307	\$2,184,148
Revenue		
Church Support	\$201,442	\$218,448
United Way	\$77,427	\$57,600
Contributions	\$93,241	\$120,298
Special Events	\$33,681	\$35,305
Foundations/Grants	\$107,354	\$134,760
Contracts	\$2,447,667	\$3,157,539
Program Service Fees, and other Revenue	\$765,010	\$1,006,619
Total Revenue	\$3,725,822	\$4,730,569
Expenses		
Education	\$1,280,644	\$1,220,610
Employment	\$1,193,516	\$1,889,372
Multilingual Assistance	\$986,763	\$962,212
Fundraising	\$187,546	\$219,699
General	\$421,512	\$487,519
Total Expenses	\$4,069,981	\$4,779,411
Net Loss	*(344,159)	(\$48,842)
Ending Net Assets	\$2,184,148	\$2,135,306

*Net loss reflects investment loss of \$214,310

Total Revenue 2008-2009



Program Specific Expenses





ADULT EDUCATION.

TCH's education program offers free English as a Second Language and Adult Basic Education classes. For more, go to **page 5.**



FAMILY LITERACY.

We are proud to partner with the Swan Creek Library and Literacy Center as we provide convenient services to people living on the Eastside of Tacoma. For more, go to **page 7.**



LITERACY NOW.

Literacy Network of Washington provides support to literacy programs, volunteers, and participants statewide. For more, go to **page 9.**



VOLUNTEER.

Volunteers are vital as they tutor, assist in the classroom, and raise awareness of TCH in the greater community. For more, go to **page 11.**



ADULT EMPLOYMENT.

TCH provides a range of employment services to low-income adults, immigrants, and refugees as well as the general public. For more, go to **page 13.**



YOUTH.

Our Youth Program provides year-round services to low-income youth (16-21) in school and out of school. For more, go to **page 15.**



LANGUAGE BANK.

The Language Bank provides essential translation and interpretation in 25 languages. For more, go to **page 17.**



IMMIGRATION/ SOCIAL SERVICES.

Our multilingual caseworkers work one-on-one with people as they apply for citizenship, adjust their status, or navigate the immigration system. For more, go to **page 18.**

🌀 Come to Learn

The Education Department at Tacoma Community House had two stellar years as it welcomed over 2,100 adults in 2008-09 seeking literacy and language instruction. Adults have many reasons for returning to school—getting better jobs, earning a GED, improving their reading, or helping their children study for school.

Twenty-eight teachers and staff along with work study students, volunteers, and interns make up a committed team that is able to serve participants of all levels. TCH has tiered classes which create a learning environment to meet their educational and life goals.



TCH participants laughing at the end of the quarter Education potluck. 2009.

🌀 People who come to TCH are going to learn

Almost 50% of those who attend TCH’s educational programs increase their language and literacy levels within a year, compared to the **national average of 40%**. **This is one of the highest success rate of adult education programs in Washington State.**



TCH participant Regina Jordan. 2009

Meet Regina

Regina Jordan is a remarkable person: full of intense energy, passion, personal warmth, and especially hope for a brighter future—her own and others’. But that hope wasn’t always there. Born and raised in Philadelphia, she fell into using drugs before finishing high school. Starting with marijuana, she moved to powder cocaine and finally to crack, becoming a (temporary) victim of that urban 1980’s plague. She kicked her habit with a reservoir of personal strength and the help of some good friends, ending up in Tacoma as a part of her effort to avoid her old ways.

Though she had managed to finish high school and hold down a job working with mentally and physically disabled people during much of her time in Philadelphia, Regina felt that she could do more with her life. She signed up to attend Evergreen Tacoma campus but discovered early in the orientation that she didn’t have the academic skills to succeed there. “Because of the bad choices I had made, I cheated myself out of a strong education.” That’s when TCH became part of Regina’s life. She enrolled in evening Adult Basic Education writing and math classes. While most people in these classes are seeking GEDs, it’s not uncommon for people like Regina to enroll for the purpose of improving their basic skills and taking advantage of opportunities for higher education. “TCH was a great help to my academic success. You were all very patient with us and had compassion for what we were going through.”

In January 2006, Regina entered Tacoma Community College. She finished her associate’s degree in the Human Services Professional program in June of 2009, and returned to Evergreen in the winter quarter to complete a bachelor’s degree. She’s pursuing a career in social services because she “always had a passion for working with and helping people” and because she knows life on the other side.

Regina reports that her time at TCH was part of her long journey of realization. “We can move on in life. I have moved on. I want people to see that in spite of what they’ve done in the past, they can change and do right.”



TCH participants gather at Swan Creek Library. 2009

☉ We Speak Your Language

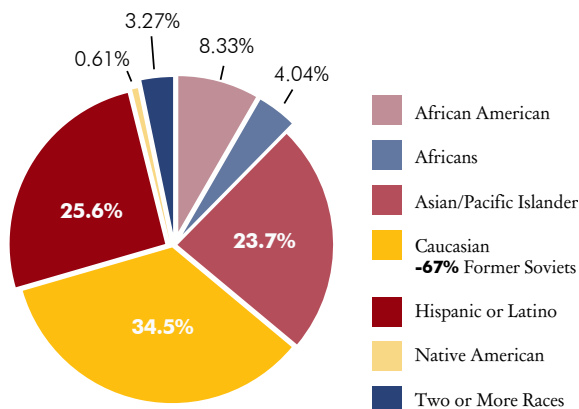
The Refugee and Immigrant Family Program (RIFP), located on the Eastside of Tacoma, provides English as a Second Language (ESL) instruction, bilingual social services and immigration assistance, and computer assisted learning. In 2008, RIFP launched Juntas en Transicion- a support group that works with Spanish speaking women- and in 2009, RIFP added domestic violence advocacy for limited English speakers. In 2008-09, RIFP served 360 people.

☉ Serving the Eastside



Tacoma Community House is proud to partner with Swan Creek Library and Literacy Center to offer our services directly to the Eastside. We can be found right off Portland Ave. near 38th St.

Ethnicity/Racial breakdown of participants served at TCH



☉ Using Technology

Tacoma Community House offers two computer labs to help students enhance their academic and computer skills. Our computer lab staff teaches students basic computer skills which include training in Microsoft Word and the Internet. Our computers are equipped with software that assists people with learning English, preparing for the GED, practicing grammar, and writing their resumes. While our main site offers computer use only to our participants, our Eastside location in the Swan Creek Library and Literacy Center opens up the use of our computers to the public. The Swan Creek Library computers were accessed 22,809 times in 2008-09.



TCH participants using brand new computers donated by Boeing Employees' Community Fund. 2009

☉ Thank you Boeing employees!

Through the generosity of Boeing Employees' Community Fund, Tacoma Community House has brand new computers in both computer labs and brand new servers for our agency. Each computer is now equipped with Office 2007. We are so grateful for this amazing partnership that allows TCH to keep up with the blazing speed of the technology curve.

Our Future Depends On It

The Literacy Network of Washington, or Literacy NOW, works with educational institutions, community based organizations and libraries across Washington. Literacy NOW offers volunteer training and resources for adult literacy instruction, consulting in program management, and intercultural communication workshops. In addition, Literacy NOW offers the only literacy hotline and online directory of adult literacy programs in the state.



Strengthening adult literacy statewide

Total tutors trained in 2008-2009: **2,107**

Total trainings in 2008-2009: **148**

Counties served in 2008-2009: **21**

Organizations served in 2008-2009: **36**



Partnerships are important to the health and dynamism of a nonprofit. They allow us to extend beyond our traditional scope and serve communities in new and interesting ways. Here are a few of TCH's current partnerships:



Tacoma Community House is proud to announce our new partnership with OneAmerica. OneAmerica advances the fundamental principles of democracy and justice at the local, state and national levels by building power within immigrant communities in collaboration with key allies.

OneAmerica provides funding for TCH to assist people filling out their final citizenship paperwork. In addition, OneAmerica sponsors Citizenship Day, held once a year at TCH. More than 10 immigration attorneys and 30 volunteers offer free advice to those who have questions or unusual circumstances.



Tacoma Community House is a partner and fiscal agent for the REACH (Resources for Education And Career Help) collaboration.

REACH was founded through a partnership among 9 agencies and local colleges to provide resources and program referral to young adults 16-24 years old.

In the summer of 2009 the REACH partnership was responsible for providing over 400 paid internships for young adults throughout Pierce County. TCH staff assisted in the program design, recruitment of participants and employers, fiscal duties, and day to day operations of the program.



Juntas en Transicion is a community group for Latina immigrants that provides opportunities for empowerment, community building and resource development. Juntas en Transicion is made possible through a partnership with Catherine's Place, a Tacoma nonprofit seeking to improve the quality of life for women. The group is conducted in Spanish, and topics include healthy relationships, safety, parenting, self-care, and community resources.

Thank you TCH volunteers.

Stay Active, Stay Engaged

Our volunteers do a wide array of activities including tutoring, and assisting in our computer lab, and working in our ABE and ESL classes. They also perform a variety of essential office related activities. Tutoring is at the core of our volunteer services. Our tutors work one-on-one to help participants improve their understanding of math, writing and reading.

We are proud to announce that in 2008-09, 156 volunteers completed over 10,346 hours of service to our organization. Thank you!



Linna (left) at TCH's annual fundraiser. (photo taken by Mandy Webster-Martin)

Thanks Linna!

“While attending TCC, I began working for Students in Service, which is a part time AmeriCorps position. While searching for places to volunteer, my dad suggested Tacoma Community House. As a refugee of the Khmer Rouge, he started using the services at TCH including ESL

classes in 1985. He stopped attending the ESL class because of illnesses but a few years later decided to take more classes. He started in the level II classes and moved all the way to pre-GED classes.

My family came to the U.S. in 1984. None of the children in my family spoke English, and my parents had limited English skills. As a child of refugee immigrants, I now have a soft spot for immigrants and was thrilled to volunteer at TCH. I love the services that TCH offers to the community and the passion that the employees have towards the people who walk through their doors. TCH is very community oriented and supportive of people in need regardless of their circumstances, and that's what I loved best.

Helping with the Development and Communications staff gave me more of a perspective of how TCH programs get spread throughout the community. I have a great appreciation for what TCH does because the programs and services have helped our community members as well as my own family. “

-Linna Teng

Tutors

Linda Adams
Theresa Atkinson-Betz
Mikael Bangcaya
Chris Betz
Renee Buck
Thomas Burke
David Campbell
Patricia Chapin
Jennifer Chew
Todd Donley
Jim Duggan
Elizabeth Duncan
Mary Dupuis
Carlene Faithful
David Fernandez
Bruce Foreman
Peter Frisell
Laura Gardner
Thomas Green
Sarah Griesse-Nascimento
Larry Henning
Robin Jacobson
Mellina Jones
Jeffrey Journey
Jocelyn Klosowski
Yoshi Kumara
Alysen Laakso
James Lawson
Dennis Leuthauser
Thomas McWilliams
Vinh Nguyen
Carolyn Ohlson
Catherine Oleson
David Rand
Maxine Ray
Richard Rice
Alicie Rudie
Bradford Samples
Rhonda Sanford
Ann Simon
Colette Smith
Jeffrey Steinbrugge
Stacy Suinn
Sara Wattenbarger
Bria Weir
Shirley Westling

Robert Winter

ESL

Kathi Beery
Christine Briggs
Patrick Brown
Brianna Burnett
Kevin Carney
Sokunthear Chhim
Reid Ekberg
Lyn Firkins
Matthew Fischer
Heidi Fosner
Hanshu Guo
Nicole Ham
Nancy Henricksen
Belinda Ho
Anne Hoblitt
Krista Hoekstra
Erika James
Ellen Jordahl
Annie Kilgore
Charles Kirby
Krista Keithly
Melissa Koch
Rebecca Krzmarzick
Shauna LaDue
Casey Langford
Son Le
Tanya Lee
Phuong Long
Sue Lukrofka
Tanya Manley
Nikki Maris
BinSaryna Meng
Soo Mon
Mike Moreno
Thu-Oanh Ngo
Cam Tu Nguyen
Caroline Olstad
Beau Perschbacher
Catherine Prendergast
Michelle Renich
Alison Riveness
Joan Roberts
Colin Roth
Kathleen Rowland
Katie Schinnell

Ami Schroeder
Jenna Serr
Amira Siegel
Haven Silver
Katie Silveria
Sonya Simmons
Suzanne Skaar
Adam Springer
Virginia Struchen
Crystal Swetz
Jacob Taylor
Jessica Tingle
Jonathan Tweten
Rachel Yoder

ABE

Angel Bonet
Michael Manning
Cynthia Wu

Computer Lab

Vasilij Betev
Lesli Johnson
Warren McNeely
Roxanne Sims
Minh Thai
Betty Wani

Talk Time

Jacob Augustine
Erica Brabeck
Alicia Coragiulo
Jordan Daniels
Austin Goble
Janessa Gramson
Jihan Grettenberger
Lizeth Hidalgo
Jennifer Jepsen
Joleen Johanson
Jenny Klein
Crystal Malta
Kristi Neubauer
Brett Rousseau
Lindsay Whiteman

History Research

Patricia Blount
Joanne Francis

Elizabeth Johnson
Koni Joseph
Sheri Neville
Cherie Petersen
Lisa Sullivan

Senior Aides

Diana Barron
Pauline Fatou

Interns

Jessica Bass
Dinah Creamer
Jessie Freeman
Yelizaneta Grigoryena
Ariel Lance
Linna Teng
Danielle Tustison
Lindsay White

Other

Amaritzi Alvarez
Claire Baron
Brenda Blockman
Lizette Delgado
David Larsen
Jackeline Ly
Anna Popovich
Donna Munson
Mary Rhine
Linna Teng
Tom Thomas
James Weatherford
Tracey Weber
Alvena Willis

“TCH is very community oriented and supportive of people in need regardless of their circumstance and that's what I loved best.”

-Linna Teng



Imagine More

TCH provides a range of employment services to low-income adults, immigrants, refugees, and American born individuals. These services include pre-employment training, work readiness, job search, job placement services, and follow-up. We have programs that target refugees with barriers, immigrants with limited English proficiency, people moving from welfare to work, and the general public transitioning into employment. In 2008-09, TCH's employment program worked with 120 businesses throughout the region to help participants gain experience, skills, and confidence as they move towards self sufficiency.



Savers employees placed by TCH employment program, Savers manager Chris Ballestrino and TCH Employment & Training Consultant Delia Garcia. 2009



CFC Medical Repair hired three participants from TCH's employment program. 2009

Getting people jobs in a tough economy

As the unemployment rate continued to increase it presented challenges in finding placements for our clients. Employers have struggled to maintain their current workforce and have not been hiring new employees. Despite these conditions, employment case managers and job developers provided 1,821 participants with employment assistance in 2008-2009.

Year	Unemployment Rate in Pierce County	TCH offers specialized employment services to different populations in 2008-2009.	
2006	4.6%	Through bilingual employment assistance TCH helped 366 limited English speakers with employment.	Through our WorkFirst program TCH assisted 245 people on public assistance with work experience.
2007	4.6%		
2008	7.1%		
2009	9.5%		

Dear Delia,

We presently employ thirteen team members who have come to us through you and Tacoma Community House.

What has really been beneficial to us is how you have taken the time to learn our business and staffing needs. You make sure that all applicants are well prepared for the initial job interview, and that they have a clear understanding of the job requirements and our expectations including the importance of daily attendance once hired. We also know that you and the staff at Tacoma Community House are always available to help with any language barriers as they relate to training, safety and job details.

We hope to continue this positive relationship with you and Tacoma Community House, and we never hesitate to call you should we need a quality applicant and future Savers Team Member.

Sincerely,

Savers Recycling Inc.
Chris Ballestrino
Fife Distribution Center Manager

Start Today

The Tacoma Community House Youth Program helps low-income youth ages 16-21 succeed in school, explore higher education opportunities, and prepare for future careers. Youth services include mentoring, tutoring, financial aid assistance, vocational counseling, career exploration, dropout prevention, work readiness skills, and job placement with follow up.

Participants work one on one with a youth coach who assists them in overcoming obstacles and preparing for careers. Each summer, youth have the opportunity to participate in the Summer Internship Program, which provides them with workplace readiness and a paid internship. In 2008-09, TCH's Youth Program served 450 youth.



Some of the TCH Youth summer internship participants. 2009

TCH participant Thavarry Yaim. 2009



Meet Thavarry

As the first person in my family to attend a university, I had a hard time figuring out the whole college application process. My sophomore year of high school, my mom told me about a Youth Program at Tacoma Community House. My mom had taken classes at TCH to get her GED in 1998 and had kept in contact with a retired teacher who taught her there named Bob Strobe. They developed a lasting father-daughter type relationship. He talked to both of us about how the Youth Program would benefit me. I decided that I had nothing to lose.

That summer, the Youth Program contacted me about a summer internship. The internship offered so many options, but I chose an internship at Tacoma General Hospital. I learned so much. The program also included classes every week. The classes covered a lot of significant information such as interviewing skills, money management skills, how to fill out applications, and how to get a job and keep it.

After that I graduated from Foss High School and headed off to University of Washington. My youth coaches continue to follow up and check on me to see how I am doing.

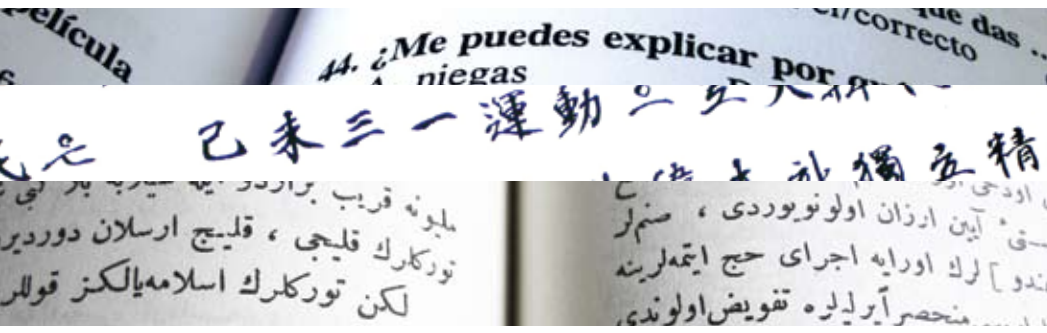
Following my first year of college, I was invited to participate in REACH. I did the internship at the Habitat for Humanity Restore. Working there was the highlight of my summer. I worked out of my comfort zone and discovered that I would love to continue to volunteer there whenever I have free time.

I am so grateful that Bob introduced me to TCH. I was given so many opportunities and became more involved. I feel like I have a second family to run to when I need help or even just someone to talk to. TCH helped my mother when she first moved to Washington and had nothing at all. TCH has helped me to succeed in school and continue my education. My family and I thank you for that!

🌀 Building Bridges of Understanding

TCH's Language Bank offers 25 languages through 120 on call certified interpreters. We offer both written translation and face-to-face interpretation. Examples of translation include simple documents such as certificates, diplomas, and flyers as well as more complex documents such as medical brochures, benefit packages, and safety manuals. Oral interpretation is provided for various medical facilities, schools, social service programs, and other businesses throughout the South Sound.

In 2008-09 the Language Bank helped people communicate by completing 30,600 translation/interpretation appointments.



Meet Melvin

Melvin, a Spanish translator for the Language Bank, sees translating as an opportunity to help people when they need it most, be it at a parent teacher conference or helping a doctor understand her or his patient's medical background. A good translator can be the difference between conflict and understanding. To Melvin, "translating is like eating and breathing to me, I don't want to stop. I wouldn't be surprised if I did this until I'm 85".

🌀 Destination Citizen

Understanding systems in this country can be challenging when you are new to the U.S. One way TCH addresses this is by providing a range of social and support services to arriving refugees and immigrants. Our immigration program provides assistance to those navigating the immigration system and connects them with other services such as housing, transportation, and childcare.

TCH also provides free citizenship classes and tutoring to help people prepare for the U.S. citizenship test. In 2008-09, TCH assisted 247 people become U.S. Citizens.



Cang stands in front of Tacoma Community House. 2009

Meet Cang

"It is so unlike Vietnam," he says, "but it was very nice because Tacoma Community House is always helping". When Cang arrived the US, he knew very little English and found how much of a barrier that could be. Cang's language skills have improved dramatically since his first visit to Tacoma Community House. "They help me learn how to speak English. If I don't understand something, they can help. I don't have a car – so if I need a ride to an interview or something, they give me one." Our Immigration/Social services department connects people to community resources and for some like Cang, it also helps them get their citizenship.

Our Board 2008-2009

Laurie Jinkins	President	Sandra Holliday	Board Member
Steve Smith	Vice President	Sok-Khieng Lim	Board Member
David Richardson	Secretary	Mi Na Mumphrey	Board Member
Corey Hjalseth	Treasurer	Wes Stanton	Board Member
Chester Aumua	Board Member	Larry Warren	Board Member
Ken Bose	Board Member	Victoria Walters	Board Member
Jim Davis	Board Member	Barbara Weikert	Board Member
Joe Diaz	Board Member		

Our Staff 2008-2009

Candy Carbone (35 yrs)	Scott Miller (10 yrs)	David Larsen (2 yr)
Hoa Mai (33 yrs)	Svetlana Waer (10 yrs)	Evelyn Cook (2 yr)
Bruce McDowell (29 yrs)	Timothy Carney (10 yrs)	Gretchen Hansen (2 yr)
Edward Plazola (29 yrs)	Irina Natkha (9 yrs)	Hana Kato (2 yr)
Hong Nguyen (28 yrs)	Linda Wright (9 yrs)	Kendra Peischel (2 yr)
Nissay Nov (27 yrs)	Peter Natkha (9 yrs)	Stephanie Nakajima (2 yr)
Debbie Reck (27 yrs)	Carl Tweeten (8 yrs)	Susan Clarke (2 yr)
Paul Many (27 yrs)	Jennifer Malloy (8 yrs)	Emma Williams (1 yr)
Delia Batalao (21 yrs)	Cecil Daniels (5 yrs)	Liz Dunbar (1 yr)
Teri Reid (21 yrs)	Delia Garcia (5 yrs)	Amanda Mayer
June Ragland (20 yrs)	Doris Graber (5 yrs)	Benjamin Kocourek
Chinh Dinh Vu (19 yrs)	Jason Scales (4 yrs)	Carl Wilson
Somchith Huong (19 yrs)	Mischa McCann (4 yrs)	Dareth Pak
Alysan Croydon (18 yrs)	Mizuho Lee (4 yrs)	Holly Deatherage
Diane Bruckner (18 yrs)	Sandy Barrera (4 yrs)	Jackal Tanelorn
Suwannee Sontanasumpum (18 yrs)	Susan Lawler (4 yrs)	Jennifer Chew
Jamie Treat (17 yrs)	Viktor Fedorets (4 yrs)	Jennifer Mellum
Patty Jafari (17 yrs)	Charlene McKenzie (3 yrs)	Jeylani Muhina
Perry Stone (16 yrs)	Derrick Rhayn (3 yrs)	John Vankat
Amy Diehr (15 yrs)	LaKesha Egardo (3 yrs)	Kurt Miller
Becky Lister (15 yrs)	Lee Jewett (3 yrs)	Lindsay Allison
Jill Weatherford (15 yrs)	Lori Alward (3 yrs)	Lisa Smith
Dianne Sekas (14 yrs)	Mari Stiffler (3 yrs)	Margaret Connelly
Audrey Williams (13 yrs)	Marisol Melendez (3 yrs)	Melissa Kirby
Yana Cosme (13 yrs)	Meg Connelly (3 yrs)	Sarah Botkin
Marina Zhukov (12 yrs)	Tess Heleshunt (3 yrs)	Scottie Kelly-Curtis
Tatyana Koshevaya (12 yrs)	Tracey Williams (3 yrs)	Shelby Kingman
Christian Jensen (11 yrs)	Tricia Bradley (3 yrs)	Sofia Lee
Karen Thomas (11 yrs)	Ami Schroeder (2 yr)	Sylva Jones
Diane Giannobile (10 yrs)	Colleen Comidy (2 yr)	



Sok-Khieng and family, 1986



Sok-Khieng, 2009

Meet Sok-Khieng

February 24, 1986 is a day I will never forget. I was just 10 years old and in the fifth grade at Stafford Elementary School in West Linn, Oregon. Mr. Rasmussen, my fifth grade teacher, and my classmates threw me a party that morning in honor of my family's upcoming swearing in ceremony to become naturalized citizens. I remember my classmates saying the pledge of allegiance with me and feeling like I was the coolest kid in school. Later that afternoon, my parents picked me up along with my four sisters and brother, and we headed to the U.S. District Court in Portland, Oregon. Upon arrival, we saw there was a whole host of immigrants in a somewhat chaotic room with a judge in a long black robe who asked everyone to raise their right hands and to repeat after him. I remember looking up at my parents as they were taking the oath and saw tears stream down my mother's face and a look of pride and disbelief on my father's face. I did not realize or appreciate how significant that moment was for my parents and my family until I became an immigration attorney seventeen years later, fighting for immigrant rights.

My family and I arrived in the United States as refugees from Cambodia due to the genocide caused by the Pol Pot regime. Eight years after our arrival to the US, my parents took and passed the civic history and English reading and writing portion of the naturalization test to become U.S. citizens. However, they could not have accomplished that task without the assistance of a non-profit agency like Tacoma Community House in Portland, Oregon that provided ESL courses, job training and adult basic education courses to my parents. Based upon the assistance of organizations like TCH, I have been able to live out the American dream and am now a private immigration law attorney. Through my work as a lawyer and a TCH board member, I fight for immigrant rights.

Winston Churchill once wrote that, "We make a living by what we get, but we make a life by what we give." It is my time to give, and I hope that you will look into your hearts to make a life by giving to TCH.



☉ Your Living Legacy of Ministry

Tacoma Community House is blessed to serve and to have support from people from all faith traditions. Our ecumenical connection was first formed in 1907 when Methodist deaconesses from New York were sent to Tacoma to organize mission work. Today, TCH serves as a national mission institution of the United Methodist Church (UMC) fulfilling its social mission. TCH is blessed to have a relationship with the UMC replete with support, dedication, and passion.

At the national level, the Women's Division of the Church owns the TCH building, and the church generously gives through the apportionment process. On a local level, one third of our Board of Directors is United Methodist, and we receive countless donations from local churches, United Methodist Women's (UMW) units, and individuals. Our 2010 Centennial is both a celebration of our service to the community and also a testament to the unique partnership TCH has with the United Methodist Church.

Thank you to our supporting Churches

- | | |
|--|--|
| 1. Allen UMW | 33. Milton UMC |
| 2. Auburn First UMC | 34. Montavilla UMW |
| 3. Auburn First UMW | 35. Ocean Shores UMW |
| 4. Bellevue First UMW | 36. Olympia First UMW |
| 5. Bethany UMW | 37. Orting UMC |
| 6. Bothell UMC | 38. Orting UMW |
| 7. Bothell UMW | 39. Pacific NW Conf. UMW |
| 8. Browns Point UMC | 40. Pacific NW Conference UMC |
| 9. Chelan UMW | 41. Parkland UMW |
| 10. Colby UMW | 42. Port Hadlock Community UMW |
| 11. Colfax UMW | 43. Pullman UMW |
| 12. Coupeville UMW | 44. Riverton Park UMW |
| 13. Custer UMW | 45. Seabold UMW |
| 14. Des Moines UMC | 46. Seaview UMW |
| 15. Dominican Sisters | 47. Shelton UMW |
| 16. Fall City UMW | 48. Sisters of St Dominic |
| 17. Ferndale Women's Fellowship | 49. Sixth Ave UMC |
| 18. Fircrest UMW | 50. Sixth Ave UMW |
| 19. First UMC | 51. Spanaway UMW Women's Club |
| 20. Foothills UMC | 52. St. Marks Lutheran Church by the Narrows |
| 21. General Board of Global Ministries | 53. St. Andrews UMW |
| 22. General Board of Global Ministries -Women's Division | 54. Summit UMC |
| 23. Gig Harbor UMC | 55. Summit UMW |
| 24. Gig Harbor UMW | 56. Tacoma District Office UMC |
| 25. Highline UMW | 57. Trinity UMW of Wenatchee |
| 26. Kent UMW | 58. UMW - Seattle / Tacoma District |
| 27. Lakewood UMW | 59. UMC of Puyallup |
| 28. Marysville UMW | 60. University Temple UMW |
| 29. Mason UMC | 61. Vashon UMW |
| 30. Mason UMW | 62. Whitney Memorial UMW |
| 31. Mercer Island UMC | 63. Woodland Park UMW |
| 32. Methow Valley UMW | 64. Yelm Community UMW |



Joan Schaeffer and Gig Harbor United Methodist Women. 2009

Meet Joan and Gig Harbor Methodist Women

For Joan Schaeffer, president of the Gig Harbor United Methodist Women (UMW), helping others comes naturally. From the moment she became president of her UMW unit and discovered the connection between TCH and the United Methodist Church, she has worked endlessly to deepen the impact their group has.

As she recalls, she had a general "ah-ha" moment about TCH in April 2008. When Derrick Rhayn, TCH's Development/Communications Officer, visited and presented TCH's history, it became clear. "We should really be tapping into this, and this should be one of our missions." Soon, her unit took a tour, and directly after that started a school supply drive for TCH families.

"Do all the good you can, in all the ways you can, to all the souls you can, in every place you can, at all the times you can, with all the zeal you can, as long as ever you can"

-John Wesley, founder of the Methodist Movement

After that, things took off. The group became involved in the life of the organization. No matter how big the need was, the Gig Harbor UMW was ready for the challenge.

The Gig Harbor UMW's support includes stuffing and sealing newsletters, hosting a Christmas tree for hats and mittens, sponsoring a table at the annual luncheon, washing glasses for the Antique Quest and Wine Fest, hosting a fundraising breakfast for TCH, and more. The unit has made TCH its mission focus, and all of their efforts have helped tremendously.

When asked about why the connection has sparked such interest from her UMW unit, Joan talked about the need. "Every time I walk in here, there are faces, there are people coming to us, people with such a great need, and there you are. All of you. Everyone is so helpful, and always greets anyone with open arms and smiles."

Thank you for your support.



Jan's mother, Norma Eby.

Meet Jan and Norma

Jan Norris wasn't always a Tacoma Community House donor. However, for most of her life, she has had a connection to TCH. And recently, she decided to explore that connection a little more.

Jan's mother, Norma Eby, was a board member for Tacoma Community House for over thirty years, beginning in the 1960's and serving through the 1990's. Her mother was a passionate woman who invested countless hours to support TCH and who was very involved with the United Methodist Women at her church as well as throughout the district and country.

When Norma passed away nearly six years ago, Jan decided that her "mission was to know more about mother's life during those years." While Jan knew about her mother's involvement at TCH in a broad way, she didn't really know the specifics. And since TCH was one of Norma's favorite places, Jan decided to reconnect and learn about TCH.

Jan visited TCH a few times, and quickly realized why her mother was passionate about the mission. Having been a self-made woman herself, Norma believed in the power of education to transform an individual's life. Norma worked her way through college and always thought that "education was the real ticket to a successful life." As Jan noted, her parents were "ordinary people who accomplished extraordinary things."

At the time that Jan reconnected with TCH, she was looking for a place to set up a scholarship in her mother's name to honor her memory and service. TCH was the perfect fit. TCH has a scholarship committee that is managed by students. The scholarships they generally give out are small, and Jan decided that for those students who need help with bigger expenses like required supplies for training programs, the Norma Eby Scholarship Fund would fulfill that need.

With Jan's help, TCH students that are transitioning to local community and technical colleges can fulfill their dreams. It's a perfect way to honor her mother, and to assist people in making the best lives for themselves and their families. That's what Norma believed, and her memory and legacy of service lives on with this investment.

Individuals

Anonymous (15)	Thomas Bolt	Colin and Annie Conant
Sarah Aaron	Frank and Cindy Bonaro	Carmen Conche
John and Megan Abott	Sharon Bongfeldt	Bob Connelly
Everete Adams	Ken and Sally Bose	Susan Connolly
Edward and Deanie Adams	Brian Boyd	Richard and Janet Cook
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Kevin and Patrice Adkisson	Patricia Bradley	Richard Wheeler and Nancy
Mickey and Amy Ahrens	Michael Brandstetter	Corley-Wheeler
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Diane Akana	Wolfgang Opitz and	Yanina Cosme
Bartlett Alford and	Jan Brazzell	George and Vicki Costakis
Irene Manalilli	Gina Breukelman	Kenneth and Edith Countryman
David and Sarah Alger	Demitre and	Willie and Ella Mae Crawford
Mckensie Allen	Dalemeshia Brewer	John and Mary Lou Cummins
Lori Alward	Casey Brewis	Judge Frank Cuthbertson and
Mauricio Anaya-Ortega	Ron and Sally Briggs Leighton	Jackie Berry
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Kathy Bogue	Alec Colovos and	Dorothy P. Fallihee
Benji Bittle	Sheila Koyama	Ann Farrell

Thank you for your support.

Individuals (continued)

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Susan Gershwin	Anne Hunt	Georgia Lomax	Gloria Morehouse	Sue Piotrkowski	Ross and E. Catherine Singleton
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Thank you for your support.



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Corporate, Business, & Foundation

AAA	BKB and Company
AAA Massage Therapy Associates	The Boeing Company Charitable Trust
Affairs Chocolate and Desserts	Bread Garden
Albers and Company Inc.	Broadway Center for the Performing Arts
American Art Company of Tacoma	CEECO
Americast Technologies	Celebrity Cake Studio
Argosy Cruise	Chambers Creek Golf
The Art Shop	Click! Cable TV
Asian American Dragon Boat Association /	Columbia Bank Corporate Office
Tacoma Nagas	Community Health Care
Bank of America Foundation	Courtyard by Marriott Tacoma Downtown
The Basket Nook	Crystal Voyage

Davies Pearson Attorneys	The Norcliffe Foundation
Double-Z	One America
Doyle's Public House	Pacific Grill
Dukes	Pacific Parasailing
E. B. Foote Winery	Paradise Theatre
Emergency Food Network	Pierce College
Employees Community Fund/Boeing Puget Sound	Pierce County Library System
Europa Bistro	Point Defiance Zoo
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Gray Lumber	The Swiss
Greater Tacoma Community Foundation	The Shelburne Inn
Harvest Foundation	Sooji's Day Spa
Helping Hands House	Sound Banking Company
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Highland Condominiums	Studio 6 Ballroom
Hotel Murano	Tacoma Community College
Il Lucano	Tacoma Little Theatre
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Key Foundation	University of Puget Sound
Korean Women's Association	Urban Gourmet and Garden
KWJZ	Vail and Associates
Maxwell's	Vino Aquino
McGavick Winery	Washington Ergonomics
The Melting Pot	Weekly Volcano
Meridian Center Electric	Wild Birds Unlimited
Microsoft Corporation	Wildside Wine
Mike Dunbar	Wilkins Charitable Foundation
Milgard Tempering	Woodland Park Zoo
Museum of Glass	YMCA of Pierce County
The News Tribune	



Looking at the Numbers

Participants Served *	2008	2009
Total	2,266	3,173
Education	1,049	1,049
Employment	572	1,249
Multilingual Services	993	1,282

Literacy Now

Organizations Served (Funding reduced in 2009)	53 in 17 counties	36 in 21 counties
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Other Services

Volunteers	99	95
Language Bank appointments	16,109	14,491

Outcomes

Increased language or literacy skills	379	461
Increased computer literacy level	188	391
Became a citizen	115	132
Adjusted immigration status	70	131
Placed in a job	198	70
Retained summer employment	7	38
Graduated from high school	21	11

*All numbers or totals are unduplicated numbers.



TCH students and staff participate in Legislative Day in Olympia, WA. 2009

The good we secure for ourselves is precarious and uncertain until it is secured for all of us and incorporated into our common life.

-Jane Addams, a founder of the U.S. Settlement House movement

Take Action

Host a presentation. We are always happy to visit you. We recognize the value in stepping out beyond our walls to get to know our community and supporters.

Visit. We regularly offer tours of our facility. The work that Tacoma Community House does is vast, and sometimes it can be hard to grasp what happens here on a daily basis. We would love to show you TCH in action.

Learn. Check out our website at www.tacomacommunityhouse.org or sign up for our e-newsletter to learn more about the work of Tacoma Community House.

Participate. As you know, Tacoma Community House is celebrating our 100th anniversary throughout 2010. This is a wonderful opportunity to show our community the incredible history of service that has been the driving force for Tacoma Community House and reconnect with people we have helped over the years. Join us at an event this momentous year.

If you or someone you know has a connection to TCH please call us at 253-383-3951.

Volunteer. We have a variety of volunteer opportunities available. Our needs have grown as more people look to increase their skills in these economically challenging times.

Give. The power of your individual contributions is what keeps nonprofits alive and vibrant. Donate today to Tacoma Community House.



True compassion does not come from wanting to help those less fortunate than ourselves but from realizing our kinship with all beings.

-Pema Chödrön



**TACOMA
COMMUNITYHOUSE**
CREATING OPPORTUNITIES SINCE 191C

Our Mission

Strengthened by our history of service to immigrant communities, Tacoma Community House empowers people to improve the quality of their lives and become fully contributing members of society.

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